

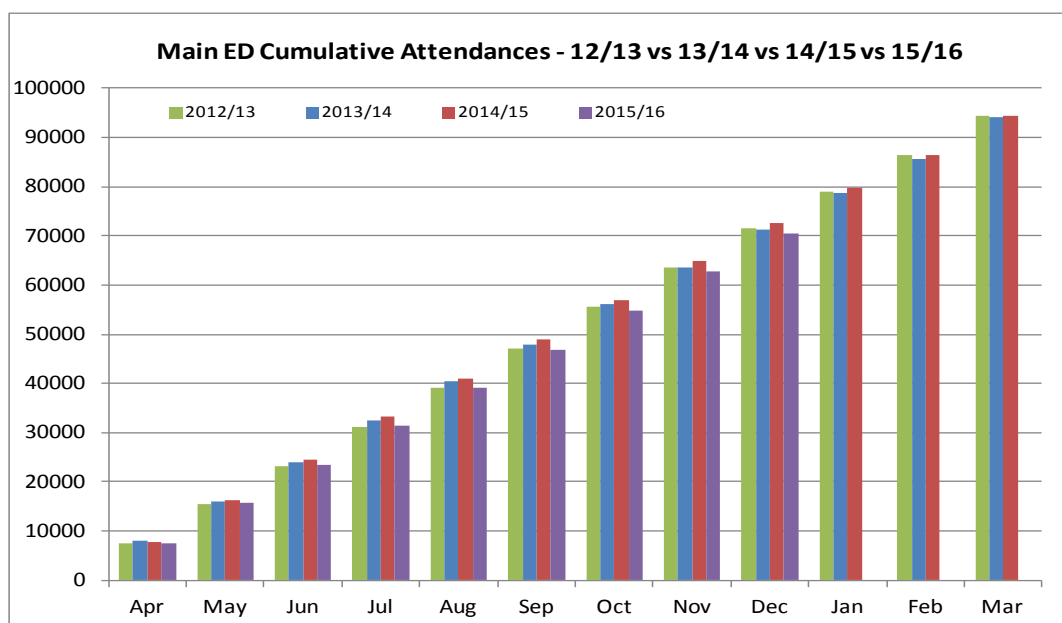
University Hospital Southampton FT

Update on Emergency Flow in University Hospital Southampton

This is an update to the papers previously provided to the Panel.

Activity

The table below shows the demand for Main ED (ie excluding MIU and Eye Casualty) over the current and previous 3 financial years:



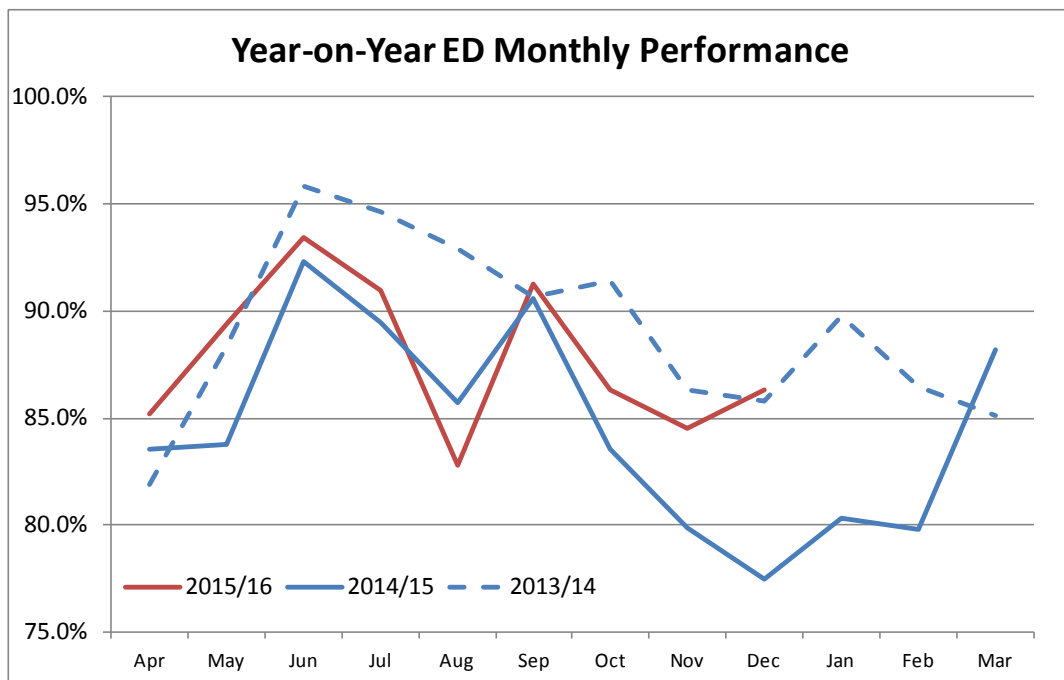
Year-on-year monthly ED attendances are down for each month from January to October 2015. However, a rise was seen in both November and December 2015 compared to the same months in 2014, with an extra 268 attendances recorded in across these months, equating to a 1.7% increase. Overall, attendances to main ED remain down by 2.7% (1,970 attendances) in 2015/16 compared to the previous year. However, it is also important to acknowledge the activity seen by Eye Casualty has increased. The table in Appendix 1 shows the same data but for Eye Casualty.

Performance

The performance by Main ED against the 95% target for can be seen on the table below, along with the 95th centile, mean and median waits:

		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Performance: Main ED	2014/15	83.5%	83.7%	92.3%	89.5%	85.8%	90.6%	83.5%	79.9%	77.4%	80.3%	79.8%	88.2%
	2015/16	85.2%	89.4%	93.4%	91.0%	82.8%	91.3%	86.3%	84.5%	86.3%			
Performance: Main & Eye ED Combined	2014/15	86.8%	86.9%	93.7%	91.4%	88.3%	92.2%	86.5%	83.4%	81.4%	84.0%	83.7%	90.4%
	2015/16	87.6%	91.0%	94.5%	92.5%	85.6%	92.7%	88.5%	86.9%	88.4%			
Wait: 95th Centile (Main ED)	2014/15	07:51	07:11	05:10	05:56	06:35	05:53	07:41	08:12	09:54	09:14	09:48	06:31
	2015/16	07:28	06:11	04:55	05:33	07:13	05:29	06:20	06:40	06:18			
Wait: Mean (Main ED)	2014/15	03:31	03:25	03:01	03:10	03:22	03:05	03:25	03:37	03:50	03:39	03:43	03:12
	2015/16	03:21	03:11	02:58	03:04	03:27	03:07	03:17	03:23	03:18			
Wait: Median (Main ED)	2014/15	03:21	03:21	03:06	03:12	03:24	03:05	03:14	03:23	03:28	03:17	03:13	03:10
	2015/16	03:11	03:11	03:03	03:09	03:22	03:12	03:19	03:24	03:21			

With the exception of August 2015, performance in 2015/16 has improved on 2014/15 in every month to date, while April, September and December were also improvements on 2013/14



1. Next Steps

The ED remains subject to a formal RAP.

Most importantly a number of the actions in the plan are in place:

- the new 24/7 cover has started within ED (maximum of 4 nights per week)
- The ward reopened at the end of October
- The new Psychiatric service is in place and on site cover is available until 11pm
- Southampton performance on delayed discharges remains extremely good. This has not been mirrored in Hampshire.
- The new pitstop bays, in the ED extension, opened at the end of November
- There is a Winter bed plan

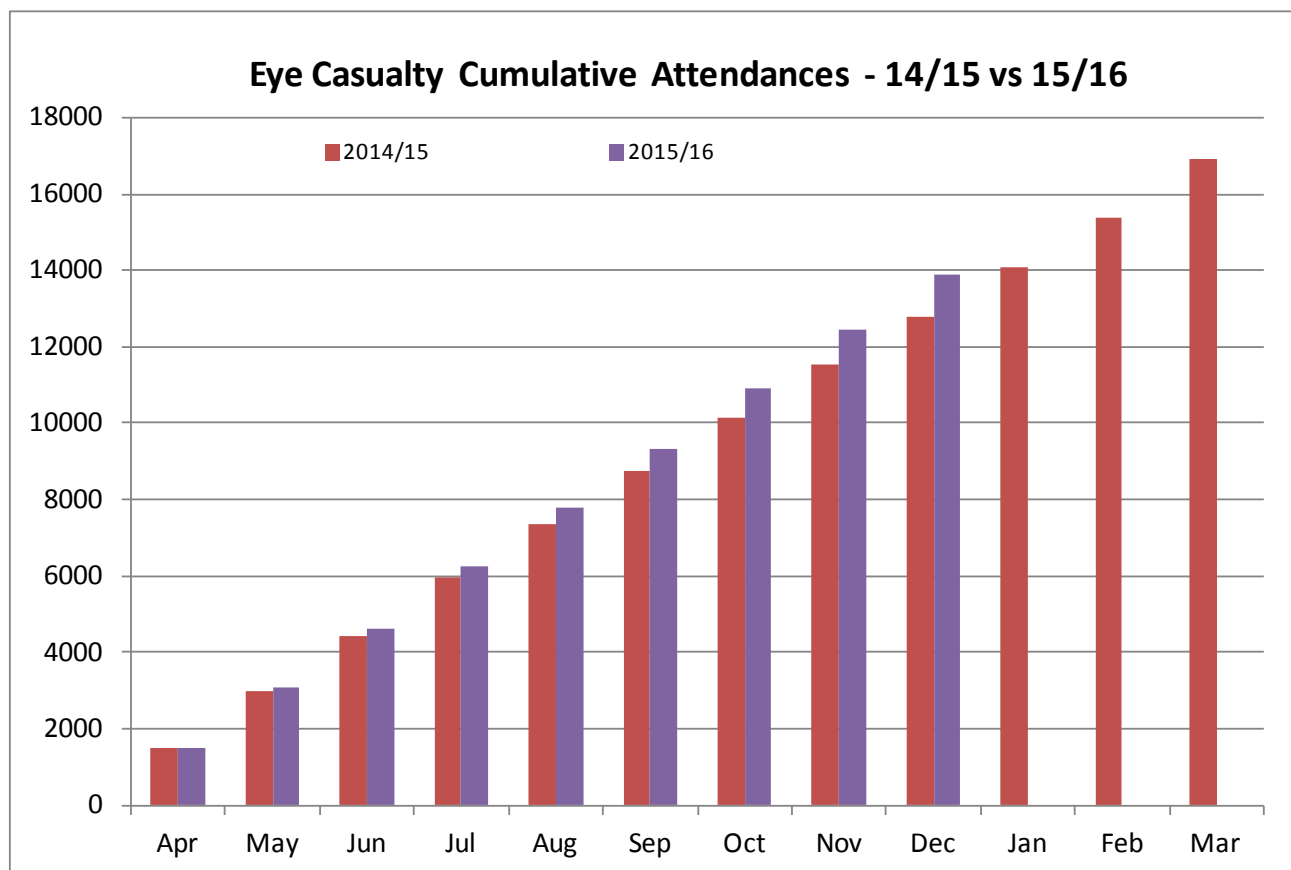
ED themselves are focusing on the quality of care within the ED environment and developing care pathways for admission. They also plan to visit other Trusts to share ideas.

Conclusions

In 8 of the past 9 months, ED performance has improved on performance for the same months in the previous year. However the Trust is yet to meet the target of 95%. The ED remains subject to a formal remedial action plan.

1 Emergency pathway metrics

1.1 Eye Casualty Attendances



Activity in Eye ED has risen by 8.4% (1078 attendances) in 2015/16 compared to 2014/15.

NB: In April 2015, a change was made in the way in which Eye ED attendances are counted and was applied retrospectively to 2014/15 data to aid with trend monitoring. This resulted in a reduction in the total number of attendances reported and had an impact of approximately 0.5% to the Trust's combined overall ED performance. Data is not presented in this chart for years prior to 2014/15 as it would not be comparable.